

## COLLECTION / DELIVERY CONDITIONS

### FULL CONTAINER LOADS

- *Free time permitted for unloading of cargo is limited to 3 hours and unloading detention may be incurred for tips which extend beyond this, charged per hour or part thereof.*
- *Please ensure that all containers are fully cleaned after unloading of cargo, with all dunnage removed, and container floors swept if dust, dirt etc remains. Shipping lines are increasingly charging for containers requiring dunnage removal and/or steam cleaning.*
- *Shipping Lines reserve the right to have their late running deliveries accepted if they inform us of delays prior to the booking time. Unloading freetime would then begin from the revised arrival time. Some shipping lines are now reserving the right to be up to 90 minutes late and will charge wasted charges if container is rejected.*
- *Merchant Hauliers are now also altering delivery parameters and require releases to be in place earlier. Greater flexibility is required from delivery sites or hauliers will still charge for failed deliveries and sites will become "undesirable".*
- *The delivery/load site must have suitable space and equipment to unload from an articulated truck*
- *For Hazardous deliveries, please note it is strictly the responsibility of the delivery site to remove the Hazardous labels on the container. Any container cleaning fees incurred as a consequence of non-removal would be for account of the delivery site*
- *In the event of a failed delivery, Shipping Line Rent & Demurrage may still apply up until the date of the rebooking*
- *All merchant haulage deliveries are organised on the basis of empty container being returned to the same Port as arrival, unless advise otherwise*
- *We are repeatedly encountering the situation where Ports are shutting out acceptance of empty containers from certain Shipping Lines. This is due to heavy landside congestion at Ports and is not a situation PFS can control. If we are forced to return empty containers to other locations or Ports, which may involve considerable extra mileage for the haulier, we reserve the right the pass on these additional costs as incurred. Please note this could potentially be hundreds of pounds if the return location is a considerable distance from port of arrival/the expected location*

### LESS THAN CONTAINER LOAD (LCL) AND GROUPAGE LOADS

- *Please ensure that the delivery point have pallets to exchange with the driver upon arrival at their site. Otherwise, they may have to arrange unloading via handball or alternatively pay for the cost of the pallets.*
- *Deliveries are booked on an untimed basis between 0800-1700hrs as standard*
- *Timed and Tail Lift/Pump Truck deliveries incur additional surcharges*
- *Specialist vehicles are subject availability and may incur additional charges*



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#### FULL TRAILER LOADS

- *The freetime available for loading/unloading is limited to 2 hours unless otherwise stated*
- *Unloading detention may be incurred for tips which extend beyond this, charged per hour or part thereof.*
- *Vehicles booked on a back load basis are always subject to vehicle availability*

#### GENERAL COMMENTS

- *Goods are not insured as standard. Please instruct us accordingly if you require insurance on your goods*
- *Hazardous cargo must be accompanied by a valid Dangerous Goods Note*
- *Consequential losses incurred as a result of failed or late running deliveries cannot be reclaimed from either the haulier or the Shipping Line as they are protected by their terms of trading and the terms of their Bill of Lading. As such, PFS are unable to accept any claims for consequential losses incurred*
- *In all instances, delivery/collection sites must be of a suitable size and condition to accept the booked vehicle. This includes keeping the ground clear of potential hazards that may damage/puncture the vehicle. Failure to do so may result in additional charges incurred*
- *All deliveries are made in accordance and subject to the latest edition of B.I.F.A Standard Trading Conditions*
- *Any damages/discrepancies/shortages must be marked accordingly on the Proof of Delivery Note. Failure to do so may result in being unable to reclaim any losses*
- *Any damages/discrepancies/shortages must be reported to PFS within 30 days of receipt of goods*



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All business conducted by PFS Limited is in accordance and subject to the latest edition of BIFA standard trading conditions. Copies available on request.